



Fill in this form and submit to customer_service@fttbwholesale.com.au.

Service MACD Requests are to be sent in a batch once per day. The services requested for MACD will be subject to evaluation.

Early Termination Fee will be applied for all service termination requests within contract as stipulated in your signed agreement with FTTB Wholesale.

For questions or enquiries, consult your Account Manager or call Sales at (02) 9093 8000.

For processing time of your request, please refer to FTTBW ordering process document.

FTTB Service MACD Form

| CUSTOMER INFORMATION | | FTTBW CONTACT INFORMATION (to be filled in by FTTBW staff) | |
|----------------------|----------------------|--|----------------------|
| 1 Customer Name | <input type="text"/> | 8 FTTB Account Manager | <input type="text"/> |
| 2 Trading As | <input type="text"/> | 9 Email Address | <input type="text"/> |
| 3 ABN | <input type="text"/> | 10 Mobile No. | <input type="text"/> |
| 4 Address | <input type="text"/> | 11 Phone No. | <input type="text"/> |
| 5 Suburb | <input type="text"/> | | |
| 6 State | <input type="text"/> | | |
| 7 Postcode | <input type="text"/> | | |

| SALES CONTACT | | TECHNICAL CONTACT | |
|------------------|----------------------|-------------------|----------------------|
| 12 Name | <input type="text"/> | 17 Name | <input type="text"/> |
| 13 Position | <input type="text"/> | 18 Position | <input type="text"/> |
| 14 Email Address | <input type="text"/> | 19 Email Address | <input type="text"/> |
| 15 Mobile No. | <input type="text"/> | 20 Mobile No. | <input type="text"/> |
| 16 Phone No. | <input type="text"/> | 21 Phone No. | <input type="text"/> |

| BILLING CONTACT | | PRIMARY CONTACT | |
|------------------|----------------------|--------------------|----------------------|
| 22 Name | <input type="text"/> | 27 Primary Contact | <input type="text"/> |
| 23 Position | <input type="text"/> | | |
| 24 Email Address | <input type="text"/> | | |
| 25 Mobile No. | <input type="text"/> | | |
| 26 Phone No. | <input type="text"/> | | |

SERVICES FOR MACD

28 Services

| Customer Reference ID | Address | MACD Type | Current Plan | New Plan <i>(if Termination, leave blank)</i> | Required Date | Fees & Pricing <i>(to be filled in by FTTBW)</i> | | |
|-----------------------|---------|-----------|--------------|--|---------------|---|---------|--|
| | | | | | | Current MRR | New MRR | Other Fees <i>(e.g. Early Termination Fees)</i> |
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|--------------------|--------|
| Subtotal (ex. GST) | \$0.00 |
| GST | \$0.00 |
| Grand Total | \$0.00 |

CONFORME

| | NAME | SIGNATURE | DATE SIGNED |
|-------------------------|------|-----------|-------------|
| CUSTOMER REPRESENTATIVE | | | |
| FTTBW REPRESENTATIVE | | | |